



THE  
**SHINGO  
PRIZE**  
for OPERATIONAL  
EXCELLENCE

January 11, 2010

Mr. A.K. Verma  
Associated Vice President  
Hi-Tech Gears Limited, Manesar Plant  
Plot no 24, 25, 26, Sector 07  
IMT Manesar, Gurgaon, Haryana, India 122050

Dear Mr. Verma:

Congratulations! Your facility, **Hi-Tech Gears Limited, Manesar Plant**, has been awarded **"The Shingo Silver Medallion"** per the recommendation by The Shingo Prize Board of Examiners. You have joined a very distinguished group of recipients that have demonstrated a commitment to achieving Operational Excellence. We are proud to add your facility to that elite group.

Please email or contact Steve von Niederhausern at [steven.vonniederhausern@usu.edu](mailto:steven.vonniederhausern@usu.edu) or 435-797-3813 as soon as possible with the names and contact information of the people who will be representing your facility for public relations. Steve will be preparing all marketing and public relations material that come from The Shingo Prize. Ha and Shaun will be preparing recipients for the Conference and Awards Ceremony. Both can be contacted at [ha.chau@usu.edu](mailto:ha.chau@usu.edu) or [shaun.barker@usu.edu](mailto:shaun.barker@usu.edu). Additionally, please complete the attached "Recipient Packet" and return to the Shingo Prize office within **two weeks from today**.

Your organization will be honored at the 22nd Annual Shingo Prize Awards Gala, taking place at our Annual Conference in Salt Lake City May 17-20, 2010 - the 2010 Global Summit on Operational Excellence. The awards gala marks the conclusion of this four-day lean principle-centered event featuring a strategic selection of workshops, plant tours, keynote speakers and breakout sessions geared toward providing the ongoing knowledge, insights and experience for organizations on their lean transformational journey toward Operational Excellence. Visit <http://shingoprize.org/htm/conferences/annual-conference> for more information and to register.

Again, thank you for your application and your commitment to Operational Excellence.

Respectfully,

Shaun Barker  
Associate Director

